

WELCOME TO



Here are a few tips to help you
get started and for your reference.

Morden.

Installation Details - Keep for Reference

Installation Date _____
Contractor _____
Contractor Contact _____

Additional Support

MORENET is a self-serve support model. Please help us keep costs low by using the following options for support.

- [MORENET.ca/support](https://www.morenet.ca/support) is your stop for support if you are having trouble connecting to the internet or are experiencing reduced internet connection speeds.
- An IT professional can help with any issues with your network and devices (your computers, TVs, handheld devices, etc.).
- MORENET certified contractors can help you with your MORENET connection ([MORENET.ca/howtoconnect](https://www.morenet.ca/howtoconnect)).
- MORENET will provide service announcements for known service issues at [MORENET.ca/updates](https://www.morenet.ca/updates). Check there first.

How to Check Your Connection Speed

[MORENET.ca/support](https://www.morenet.ca/support) has detailed instructions for checking your connection speed. Please refer to these instructions before calling a contractor.

Hardware Not Working

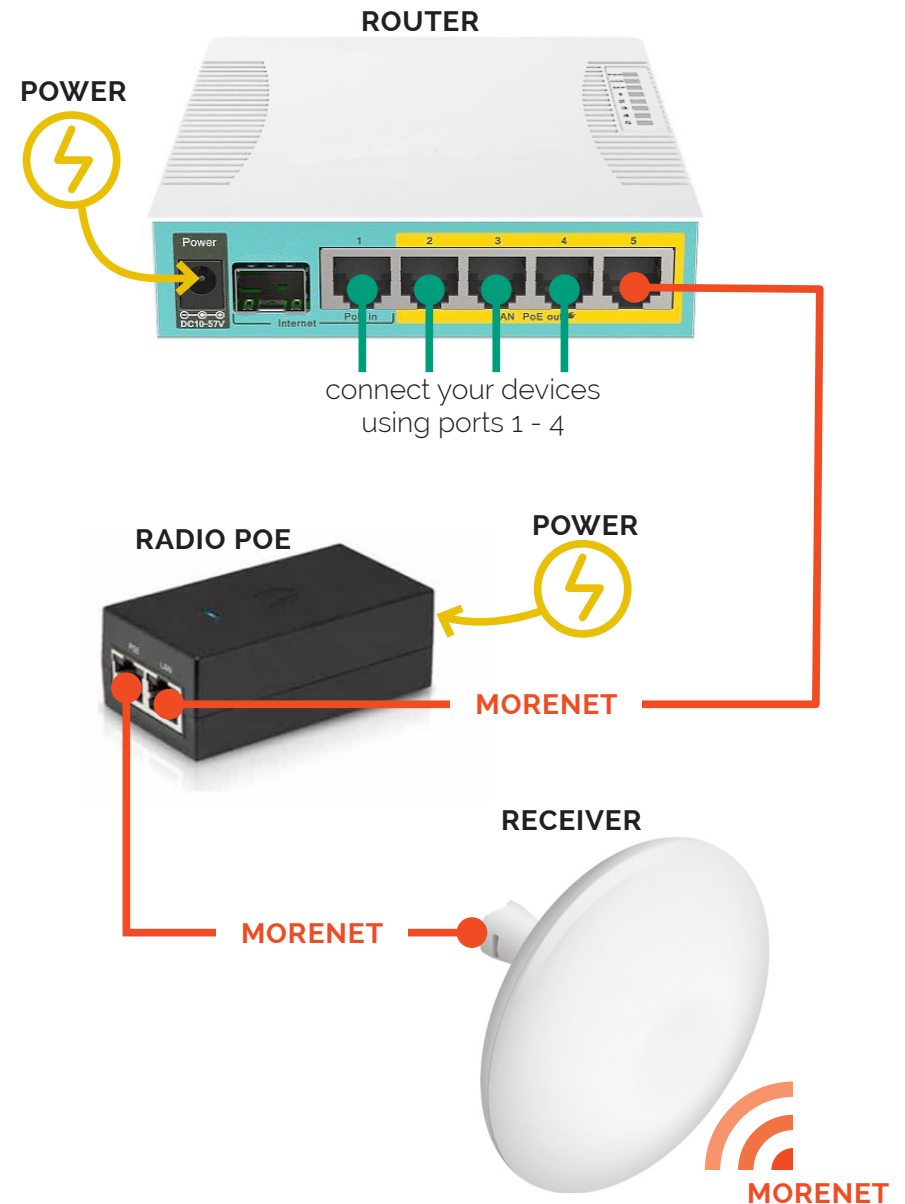
Your MORENET hardware comes with one year of manufacturer warranty from the date of purchase (usually about a month prior to the installation date). [MORENET.ca/support](https://www.morenet.ca/support) has information about warranty claims.

Your installation contractor may also help you with a MORENET hardware problem.

Terms and Conditions

By connecting to MORENET, you agree to MORENET's terms and conditions. Full details at [MORENET.ca/terms](https://www.morenet.ca/terms).

Setup: Typical Connections



How to Power Cycle MORENET Devices

- Disconnect the power cables from the Radio POE and Router
- Reconnect all cables